

Best foot forward with the Myriad EPOS system

Total footcare retailer Shuropody needed an EPOS solution from a company that understood how they worked, and was able to provide a system that was flexible enough to meet their needs.

In addition to offering a wide range of shoes and footcare products, Shuropody stores are kitted out with specialist treatment rooms. These cater for a wide variety of foot therapies, such as reflexology and podiatry.

Shuropody first approached Orcus at the Autumn Fair in September 2007. They had been looking at various EPOS systems, and had not found one which was completely suitable in terms of capability, versatility and cost.

After an initial demonstration of the Myriad system at the Orcus offices in Derby, a system specification was drawn up by Shuropody to make sure they were making the right decision. The only requirement which wasn't then a feature of Myriad was an appointment booking system.

The Orcus development team examined the options, and designed a very easy to use solution for scheduling appointments. Resembling a Microsoft Outlook calendar in appearance

and functionality, the appointment scheduler links together treatment history, customer information and gives practitioners password-protected access to medical notes.

In addition to the appointment scheduler and a comprehensive point of sale solution, Shuropody were also impressed with the Myriad back office, which features integrated purchase ordering, stock control and reporting.

The Myriad EPOS system has proven to have been the right choice for Shuropody, particularly for the high level of technical assistance from Orcus staff. Managing Director Frank Duffy commented:

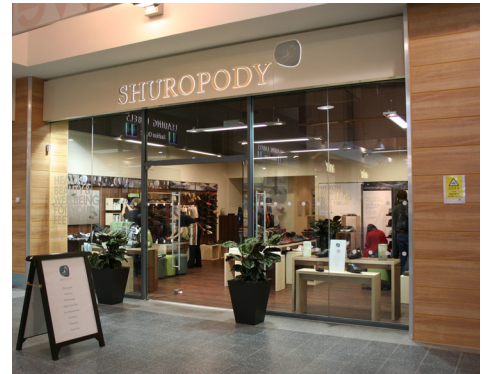
"We spent a lot of time looking at various systems, and Myriad was head and shoulders above the rest in terms of functionality, flexibility and price. We are also very impressed with the service and support Orcus have provided.

As well as writing new applications, they have adapted the system to cater for the requirements of our business."

The first Shuropody store went live in January 2008. Following Shuropody's acquisition of Scholl Retail in July 2008, by August the 50th store was running on Myriad. This rapid expansion was no problem for Orcus. Says Shuropody Operations Director, Simon Kirby:

"Orcus planned and carried out the installations very smoothly. Training has been very thorough, and our store staff are confident using the till and back office from day one.

The support and response from Orcus is excellent, and we know we can rely on them to deliver what we need as we grow the business."



Since 1993, Orcus has supplied integrated point of sale and back office systems for retail, wholesale, eCommerce, telesales, and mail order.

At the core of the Orcus solution is Myriad - powerful modular software which is adaptable to any business model and provides outstanding value.

The Orcus offering is built on a solid foundation of cutting edge technology and quality hardware. This is backed with exceptionally high levels of training, service and support.

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